IMPROVE SECURING ASSYST IT SERVICE AND IT OPERATIONS MANAGEMENT AUTOMATIONS

HIGHLIGHTS

- Apply privileged access security policies to assyst IT process automations.

- Eliminate hard-coded passwords and password rotation challenges from assyst automations.

- Deliver high-performance; scalable to support the largest organizations.

- Provide full audit record of where, when, and how assyst is accessing privileged accounts.

assyst integrates with CyberArk Application Access Manager™ to give organizations centralized visibility and control over the privileged IT accounts used by assyst's automated ITSM and ITOM solutions.

THE CHALLENGE

As an IT management solution, assyst needs access to privileged IT accounts to discover software and hardware, monitor infrastructure, and automate IT processes. These privileged accounts control the organization's most important systems and must be protected. However, in any organization, managing non-human access to hundreds or even thousands of privileged accounts can present significant security challenges.

WHY INTEGRATE ASSYST WITH CYBERARK APPLICATION ACCESS MANAGER

Integration between assyst and CyberArk is designed to give organizations full visibility over when, where, and how assyst uses privileged accounts to collect data and run automated IT services and operations solutions. This helps ensure asset discovery, deployment, system monitoring, and process automations are secure and compliant with the organization's internal policies and industry regulations. For example, CyberArk provides the credentials assyst Discovery needs to securely collect infrastructure data.

ABOUT CYBERARK APPLICATION ACCESS MANAGER

CyberArk Application Access Manager is designed to provide comprehensive privileged access, credential, and secrets management for widely used application types and non-human identities. For example, Application Access Manager secures credentials for commercial off-the-shelf applications, traditional internally developed applications, scripts, as well as containerized applications built using DevOps methodologies.

ABOUT ASSYST IT MANAGEMENT SOLUTION

assyst is a powerful, integrated ITSM and ITOM solution for managing IT in an efficient and agile manner. It gives large organizations complete visibility and control over their service portfolios, infrastructure, and IT operations—and enables extensive IT service and process automation to drive a step-up in productivity and efficiency.

HOW IT WORKS

Axios Systems has developed the assyst Password Vault Manager plugin to enable quick and simple integration with CyberArk's Application Access Manager's Credential

Axios SYSTEMS™

ITSM & ITOM SOFTWARE

CYBERARK PRODUCTS:

- CyberArk Application Access Manager
- CyberArk Digital Vault™

PARTNER PRODUCTS:

- assyst IT Service Management and IT Operations Management

JOINT SOLUTION BENEFITS:

- Eliminate hard-coded credentials from IT automations and configurations.
- Align assyst access to privileged accounts with organzational security policies.
- Provide a robust, tamper-resistant audit trail of all assyst activity across privileged accounts.

Provider. As an authorized application, the integration allows assyst to request credentials from Application Access Manager in real time—for example when assyst needs to gather infrastructure data or run a remote software deployment. Application Access Manager is designed to apply high levels of tamper resistant security, availability, and performance to securely retrieve privileged credentials from the CyberArk Digital Vault™ with minimal delay. The integration helps ensure passwords are never stored in the assyst database, scripts, or configuration files, and that assyst always has access to the current set of credentials (avoiding "Invalid password" errors). The CyberArk integration is designed so that passwords can be rotated as frequently as needed, with no negative impact on assyst automations.
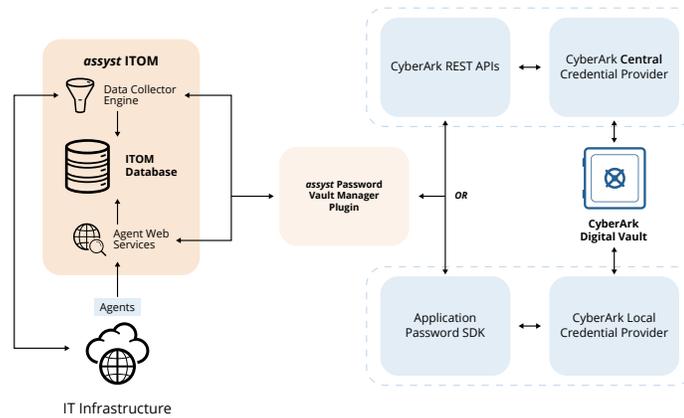
PRIVILEGED ACCESS MANAGEMENT IS CRITICAL TO SECURE AUTOMATION

Automation is the key to transforming IT into a more efficient and agile service provider and innovator. Frictionless automations rely on quick, secure access to privileged accounts so that services and operational processes can be automated seamlessly across multiple systems. Integration between assyst and CyberArk helps automate the process of fetching privileged account credentials from the CyberArk Digital Vault™ so that assyst can quickly gain access to the privileged accounts it needs to execute automated IT operations.

About CyberArk

CyberArk is the global leader in privileged access security, a critical layer of IT security to protect data, infrastructure and assets across the enterprise, in the cloud and throughout the DevOps pipeline. CyberArk delivers the industry's most complete solution to reduce risk created by privileged credentials and secrets. The company is trusted by the world's leading organizations, including more than 50 percent of the Fortune 500, To learn more, visit www.cyberark.com.

About Axios Systems

Axios Systems has been a global leader in the IT service management and IT operations management market for 30 years. Our assyst product is a powerful, flexible IT management solution, giving IT leaders and teams the data, insights, and automations they need to make better decisions and get more done. To learn more visit www.axiossystems.com.